

## TERMS AND CONDITIONS

The following conditions of sale apply for customers purchasing items from this web site, in addition to the Terms of Use of this web site.

### Contact Details

Organization: *Christ in the Smokies*  
Postal Address: *2555 Milford Lane, Alpharetta, GA 30009*  
Customer service telephone: *(404) 713-6973*

### Making a Purchase

We accept all major credit and debit cards.

Your card will be billed as *Christ in the Smokies*

When confirmation of order is received, this is to indicate that we have received your order. It does not indicate that a contract exists between us. In the unlikely case that a mistake has been made in pricing, we have inadvertently under-priced goods, or we are no longer able to supply a particular product for some reason we will always contact you first to ensure that the price is acceptable.

### Delivery Policy

Shipping and handling rates are dependent on what you buy and where the items are to be sent. You will be notified of the cost of shipping during the checkout process.

### Returns Policy

Christ in the Smokies is a small organization structurally so we don't have a returns department. All orders are checked before they ship for defective goods. If for some reason your order arrives damaged or defective you can return the item within 7 days. Please note: we only accept returns of items that have been opened if they are defective. To return an item, please enclose a note giving the reason for the return, wrap the package securely and send the package Marked "Return" to 1025 Smithfield Drive, Fort Collins, Colorado 80524. In the case of a defective product, please provide a full description of the fault and return the defective item in its original box (if any). Then send the package to the stated address above. After 7 days, the sale is final. Sales are automatically final on all downloadable merchandise including all music, readings and teachings.

### International Orders

When ordering goods from us for delivery outside of the United States of America you may be subject to import duties and taxes, which are levied once the package reaches the specified destination. Any additional charges for customs clearance must be borne by

you; we have no control over these charges and cannot predict what they may be. Customs policies vary widely from country to country, so you should contact your local customs office for further information.

Additionally, please note that when ordering from us, you are considered the importer of record and must comply with all laws and regulations of the country in which you are receiving the goods.

Because of a delivery arrangement we have in the United States we can ship internationally at a reasonable shipping rate. However, it can take several weeks in some cases for the shipment to arrive.

### **Credit Card Security**

When the order is placed at our website, credit card numbers are encrypted using 128 bit SSL encryption. They are only decrypted after they reach our merchant bank and are stored. Your credit card information is not stored on any of our servers. When you initiate another contribution, or purchase. An ID is sent to the bank to verify the transaction. Your credit or debit card information is not held in clear text on any web site. Your data is secure.

### **Privacy Policy**

We do not disclose buyers' information to third parties' other than when order details are processed as part of the order fulfillment. In this case, the third party will not disclose any of the details to any other third party. Your identity is secure.

Your email address will not be shared for marketing purposes with anyone. Occasionally we may send you information directly from Christ in the Smokies to let you know about events or new releases. You will have the ability to unsubscribe at any time from these should you choose.

### **Alteration of Service or Amendments to the Conditions**

We reserve the right to make changes to our web site, policies, and these Conditions of Sale at any time. You will be subject to the policies and Conditions of Conditions of Sale in force at the time that you use the website or that you order goods from us, unless any change to those policies or these conditions is required to be made by law or government authority (in which case it will apply to orders previously placed by you). If any of these conditions is deemed invalid, void, or for any reason unenforceable, that condition will be deemed severable and will not affect the validity and enforceability of any remaining condition.

### **Events beyond our reasonable control**

We will not be held responsible for any delay or failure to comply with our obligations under these conditions if the delay or failure arises from any cause which is beyond our reasonable control. This condition does not affect your statutory rights.

**Waiver**

If you breach these conditions and we take no action, we will still be entitled to use our rights and remedies in any other situation where you breach these conditions.

**Governing law and jurisdiction**

These conditions are governed by and construed in accordance with the laws of The United States of America. You agree, as we do, to submit to the non-exclusive jurisdiction of the US courts.

**Support the mission**

It is the mission of Christ in the Smokies to equip men to live an authentic noble life.